iPatientCare

Real World Test Results

Last updated: January 30, 2026

Contents

CY 2025 Real World Testing Results for iPatientCare

Executive Summary

This is the real world test results for CY 2025 for iPatientCare certified EHR solutions. It provides the real world test measurements and metrics that meet the intent and objectives of ONC's Condition of Certification and Maintenance of Certification requirement for real world testing (§ 170.405 Real world testing) to evaluate compliance with the certification criteria and interoperability of exchanging electronic health information (EHI) within the care and practice setting which it is targeted for use.

As ONC has stated in its rule, "The objective of real world testing is to verify the extent to which certified health IT deployed in operational production settings is demonstrating continued compliance to certification criteria and functioning with the intended use cases as part of the overall maintenance of a health IT's certification." We have worked toward this objective in designing our test plan and its subsequent real world testing measurements and metrics.

This document builds toward the final testing measurements and metrics we have used to evaluate our product interoperability within production settings. Within each use case, we document our testing methodology for the measure/metric we have employed. We have included data from iPatientCare version 18.0, 22.5 and 23.0.

We have included our timeline and milestones for completing the real world testing in CY 2025, and information about compliance with the Standards Version Advancement Process updates.

A table of contents is provided later in the plan quick access to any document section, including the testing measurements and metrics found at the end of this document. Our signed attestation of compliance with the real world testing requirements is on the following page.

Developer Attestation

This Real World Testing result is complete with all required elements, including measures that address all certification criteria and care settings. All information is up to date and fully addresses the health IT developer's Real World Testing requirements.

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Authorized Representative Signature:

1/30/2025

General Information

Plan Report ID Number	iPatientCare-RWT-2025	
Developer Name	AssureCare, LLC	
Product Name	iPatientCare	
Version	Product List (CHPL) ID(s) and Link(s)	Certified Health IT Criteria
18.0	15.04.04.2627.iPat.18.00.1.171201 https://chpl.healthit.gov/#/listing/8970	315(b)(1)-(3), (b)(9)-(11), (c)(1)-(3), (e)(1), (f)(1)-(4), (g)(7), (g)(9)-(10), (h)(1)
22.5	15.04.04.2627.iPat.22.01.1.221221 https://chpl.healthit.gov/#/listing/11103	315(b)(1)-(3), (b)(9)-(1), (c)(1)-(3), (e)(1), (f)(1), (g)(7), (g)(9)-(10), (h)(1)
23.0	15.04.04.2627.iPat.23.02.1.230522 https://chpl.healthit.gov/#/listing/11286	315(b)(1)-(3), (b)(10)-(11), (c)(1)-(3), (e)(1), (f)(1), (g)(7), (g)(9)-(10), (h)(1)
Developer Real World Testing Page URL	https://ipatientcare.com/onc-certified-health-it/	

Changes to the Original Plan

As per the ASTP/ONC's Enforcement Discretion Notice dated June 30, 2025, we are submitting the RWT Results pertaining to criteria 170.315(g)(7) through (10).

Timeline and Milestones for Real World Testing CY 2025

Milestone	Timeframe
Begin communication with clients to ask for their support and participation in real world testing	Jan-Mar 2025
Review and Collect data	Apr-Dec 2025
Analyze data and submit the Real World Test Report	Jan 2026

Standards Version Advancement Process (SVAP) Updates

For CY 2025, we have made version updates on approved standards through the SVAP process for (c)(3) Clinical Quality Measures Reporting.

Standard (and version)	CMS Implementation Guide for Quality Reporting Document Architecture: Category III; Eligible Clinicians Programs; Implementation Guide for 2025
Updated certification criteria and associated product	170.315(c)(3) - Clinical quality measures (CQMs) — report
Health IT Module CHPL ID	15.04.04.2627.iPat.18.00.1.171201 15.04.04.2627.iPat.22.01.1.221221 15.04.04.2627.iPat.23.02.1.230522
Conformance measure	We validated the QRDA Cat III against the Cypress QRDA Validat Tool

Real World Testing Measurements

The measurements for our real world testing plan are described below. Each measurement contains:

- Associated ONC criteria
- Testing Methodology used
- Description of the measurement/metric
- Justification for the measurement/metric
- Expected outcomes in testing for the measurement/metric
- Number of client sites to use in testing (if applicable)
- Care settings which are targeted with the measurement/metric

In each measurement evaluate, we elaborate specifically on our justification for choosing this measure and the expected outcomes. All measurements were chosen to best evaluate compliance with the certification criteria and interoperability of exchanging electronic health information (EHI) within the certified EHR.

1. Testing Methodologies

For each measurement, a testing methodology is used. For our testing, we used the following methodologies.

Reporting/Logging: This methodology uses the logging or reporting capabilities of the EHR to examine functionality performed in the system. A typical example of this is the measure reporting done for the automate measure calculation required in 315(g)(2), but it can also be aspects of the audit log or customized reports from the EHR. This methodology often provides historical measurement reports which can be accessed at different times of the year and evaluate interoperability of EHR functionality, and it can serve as a benchmark for evaluating real world testing over multiple time intervals.

2. Number of Clients Sites

Within each measure, we have noted the number of clients or client sites used for this measure evaluation.

3. Care and Practice Settings Targeted

Our EHR is primarily targeted to general ambulatory practices, and our measures were design for this setting in mind. In each measure, we do also address the care settings targeted and note any necessary adjustment or specific factor to consider with this specific measure.

RWT Measure #1. Number of 3rd Party Applications registered with the EHR

Associated Criteria: 315(g)(7), (g)(9), (10)

Products:

iPatientCare (18.0) 15.04.04.2627.iPat.18.00.1.171201

iPatientCare (22.5) 15.04.04.2627.iPat.22.01.1.221221

iPatientCare (23.0) 15.04.04.2627.iPat.23.02.1.230522

Testing Methodology: Reporting/Logging

Measurement Description

This measure is tracking and counting how many 3rd Party applications are registered with EHR for API Access.

Measurement Justification

This measure provides a numeric value to indicate both the how often this interoperability feature is being used as well as its compliance to the requirement. An increment to this measure indicates that a 3rd party can query the clinical resources of the patient health record via the API interface and thus demonstrate API interoperability.

Care Settings and Number of Clients Site to Test

We designed this measure to test the small practice, ambulatory care settings that we support and target. For reporting purpose, we collected count of all the 3rd Party Applications connected to iPatientCare EHR.

Measurement Outcome

One 3rd Party Application registered for the API access in 2025. However, none of our clients had their patients use this 3rd Party application.

This indicates compliance to the underlying ONC criteria. It shows that 3rd party applications can connect to our APIs and can query the clinical resources for a patient.

Challenges Encountered

We have published our APIs as well as implemented them in production for all our customers as per the ONC requirements. Although one 3rd Party application has registered with us, none of our clients have utilized it.

RWT Measure #2. Number of Queries made to the FHIR API from the 3rd Party Applications

Associated Criteria: 315(g)(7), (g)(9), (10)

Products:

iPatientCare (18.0) 15.04.04.2627.iPat.18.00.1.171201

iPatientCare (22.5) 15.04.04.2627.iPat.22.01.1.221221

iPatientCare (23.0) 15.04.04.2627.iPat.23.02.1.230522

Testing Methodology: Reporting/Logging

Measurement Description

This measure is tracking and counting how many successful API queries for patients, data category or bulk export to the EHR Module is made from a 3rd party via API over the course of a given interval.

The interval for this measure will be three (3) months.

Measurement Justification

This measure provides a numeric value to indicate both the how often this interoperability feature is being used as well as its compliance to the requirement. An increment to this measure indicates that a 3rd party can query the clinical resources of the patient health record via the API interface and thus demonstrate API interoperability.

Care Settings and Number of Clients Site to Test

We designed this measure to test the small practice, ambulatory care settings that we support and target. For reporting purpose, we collected data from all iPatientCare practices.

Measurement Outcome

None of our clients use any 3rd party application that connects to our EHR using the public APIs, hence data for this measure could not be collected. However, we successfully executed queries for a test patient from postman.

This indicates compliance to the underlying ONC criteria. It shows that 3rd party applications can connect to our APIs and can query the clinical resources for a patient.

Challenges Encountered

We have published our APIs as well as implemented them in production for all our customers as per the ONC requirements. Although one 3rd Party application has registered with us, none of our clients have utilized it.

RWT Measure #3. Number of bulk export request made to the FHIR APIs

Associated Criteria: 315(g) (10), (b)(10)

Products:

iPatientCare (18.0) 15.04.04.2627.iPat.18.00.1.171201

iPatientCare (22.5) 15.04.04.2627.iPat.22.01.1.221221

iPatientCare (23.0) 15.04.04.2627.iPat.23.02.1.230522

Testing Methodology: Reporting/Logging

Measurement Description

This measure is tracking and counting how many successful API queries for bulk data exports to the EHR Module is made from a 3rd party via API over the course of a given interval.

The interval for this measure will be three (3) months.

Measurement Justification

This measure provides a numeric value to indicate both the how often this interoperability feature is being used as well as its compliance to the requirement. An increment to this measure indicates that a 3rd party can query the clinical resources of the patient health record via the API interface and thus demonstrate API interoperability.

Care Settings and Number of Clients Site to Test

We designed this measure to test the small practice, ambulatory care settings that we support and target. For reporting purpose, we collected data from all iPatientCare practices.

Measurement Outcome

None of our clients use any 3rd party application that connects to our EHR using the public APIs, hence data for this measure could not be collected. However, we successfully executed queries for a test patient from postman.

This indicates compliance to the underlying ONC criteria. It shows that 3rd party applications can connect to our APIs and can query the clinical resources for a patient.

Challenges Encountered

We have published our APIs as well as implemented them in production for all our customers as per the ONC requirements, however, we don't' have any applications that access data from our api.